



**ADD WIREIT™ AS A BANK DEFINED BENEFICIARY**

## WireIT™ Registration & Token Purchase Guide (STANDARD BANK)

First, you will need to SMS “**your meter number**” to **36073** to register with WireIT™.

Note that there is a R5 fee charged for this SMS.



You should receive an SMS reply within a few minutes saying that you are successfully registered.

If you do not receive a reply, please check that you sent the correct meter number to the correct number (**36073**).

If you receive a message saying that your meter could not be registered, contact the WireIT™ Call Centre on the following number: **087 7420 459**

We have trained Call Centre operators who will be glad to assist you with any issues you experience with the registration or payment process.



Type in **WIREIT** and click on **Search**.

The screenshot shows the Standard Bank internet banking interface in Internet Explorer. The browser address bar displays the URL: <https://www10.encrypt.standardbank.co.za/ibsa/mainmenu.jsp?Continue=Continue>. The Standard Bank logo is visible in the top left, and navigation links for Home, Statements, Payments & Transfers, Account Services, Pre-paid, Unit Trusts, Auto Share Invest, Profile, and Other Services are in the top right. A secondary navigation bar includes links for Transfer between accounts, Pay beneficiary, Once-off payment, Instant Money, Pay Fines, MyBills, Repeat payments, Manage future transactions, Beneficiaries, Transaction history, and Payment Confirmation History.

The main content area is titled "Add beneficiary" and features a three-step process: Step 1 (Set up your beneficiary), Step 2 (Confirm the details), and Step 3 (Results of the set up). The "Your details" section includes a "My Reference" field with an information icon and the text: "This is your personal payment reference and will appear on the payment receipt".

The "Beneficiary Details" section has a "Beneficiary Type" dropdown menu set to "Company" and an information icon with the text: "If you have the beneficiary banking details use Private or select Company to search our business directory." Below this is a "Business Directory" search box with the text: "search for business account details such as companies, organisations, tertiary institutions and schools(e.g. Woolworths, municipalities, Telkom, etc.)". The search box contains the text "WIREIT" and a "Search" button.

The "Beneficiary Reference" field is followed by an information icon and the text: "This reference will appear on the statement of the payment receiver. For Company beneficiaries use the reference/account number provided by the company excluding the spaces E.g. 12345".

The "Beneficiary Group" section includes a checkbox for "Add beneficiary to group", radio buttons for "New Group" and "Existing Group", and an information icon with the text: "To manage your beneficiary list you can create groups for your beneficiaries, E.g. Expenses, Family, Fees etc.".

The "Payment confirmation to beneficiary" section is partially visible at the bottom.

The footer contains links for FAQs, Costs, About us, Privacy and Security, and Disclaimer. The Windows taskbar at the bottom shows the system tray with the date and time: 02:38 PM, 2014/09/11.

Click **Next** to continue

The screenshot shows the Standard Bank internet banking interface in Internet Explorer. The browser address bar displays the URL: <https://www10.encrypt.standardbank.co.za/ibsa/mainmenu.jsp?Continue=Continue>. The page header includes the Standard Bank logo and navigation links: Home, Statements, Payments & Transfers, Account Services, Pre-paid, Unit Trusts, Auto Share Invest, Profile, and Other Services. A secondary navigation bar lists: Transfer between accounts, Pay beneficiary, Once-off payment, Instant Money, Pay Fines, MyBills, Repeat payments, Manage future transactions, Beneficiaries, Transaction history, and Payment Confirmation History.

The main content area is titled "Beneficiary Details" and contains the following sections:

- Beneficiary Type:** A dropdown menu is set to "Company". A tooltip indicates: "If you have the beneficiary banking details use Private or select Company to search our business directory."
- Business Directory:** A search box contains the text "WIREIT" and a "Search" button. Below it, a tooltip states: "This reference will appear on the statement of the payment receiver. For Company beneficiaries use the reference/account number provided by the company excluding the spaces E.g.12345".
- Beneficiary Reference:** A text box contains "Prepaid Electricity".
- Beneficiary Group:** Includes a checkbox for "Add beneficiary to group", radio buttons for "New Group" and "Existing Group", and a tooltip: "To manage your beneficiary list you can create groups for your beneficiaries. E.g. Expenses, Family, Fees etc."
- Payment confirmation to beneficiary:** Includes a dropdown for "Payment confirmation via" set to "None", input fields for "Recipient Name" and "Recipient address", and a checkbox for "Send payment confirmation for my future dated payment". A tooltip notes: "Please note that there is additional costs for payment confirmation. Click here to view prices."

At the bottom right of the form area, there are "Next" and "Cancel" buttons. The footer contains links for FAQs, Costs, About us, Privacy and Security, and Disclaimer. The browser's taskbar at the bottom shows the system clock as 02:39 PM on 2014/09/11.

# Enter your OTP

The screenshot shows a web browser window with the URL <https://www10.encrypt.standardbank.co.za/ibsa/mainmenu.jsp?Continue=Continue>. The page header features the Standard Bank logo and navigation tabs for Home, Statements, Payments & Transfers, Account Services, Pre-paid, Unit Trusts, Auto Share Invest, Profile, and Other Services. A secondary menu lists various services like Transfer between accounts, Pay beneficiary, etc. The main content area is titled "One-time password details" and shows the preferred method as SMS. It prompts the user to enter the OTP received on their cellphone on 2014-09-11 14:39:41. There is an input field, a "Continue" button, and an "OR" option. Below that, there is a "Resend" button for users who did not receive the password. A "Note" section contains four instructions regarding the validity and use of the OTP. The footer includes links for FAQs, Costs, About us, Privacy and Security, and Disclaimer. The Windows taskbar at the bottom shows the system clock at 02:39 PM on 2014/09/11.

Internet banking - Internet Explorer  
https://www10.encrypt.standardbank.co.za/ibsa/mainmenu.jsp?Continue=Continue

**Standard Bank** Contact us Help Log out

Home Statements **Payments & Transfers** Account Services Pre-paid Unit Trusts Auto Share Invest Profile Other Services

• Transfer between accounts • Pay beneficiary • Once-off payment • Instant Money • Pay Fines • MyBills • Repeat payments • Manage future transactions • Beneficiaries • Transaction history • Payment Confirmation History

**One-time password details:** Thursday, 11 September 2014 14:39:41

Preferred method: SMS

Please enter the one-time password sent to your Cellphone on 2014-09-11 14:39:41:

Continue

OR

If you did not receive the one-time password, you have the option to request a new one-time password:

Resend

**Note:**

1. If you request a new one-time password the previous password will no longer be valid.
2. Your one-time password can be used for one Internet banking transaction only.
3. Your one-time password is valid for 15 minutes from the time you receive it.
4. If you are not able to receive your OTP via your default delivery method, please call the Customer contact centre.

FAQs Costs About us Privacy and Security Disclaimer

100% 02:39 PM 2014/09/11

Confirm beneficiary details, Click **Next** to continue

Internet banking - Internet Explorer  
https://www10.encrypt.standardbank.co.za/ibsa/mainmenu.jsp?Continue=Continue

**Standard Bank** Contact us Help Log out

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**Add beneficiary** [Help](#)

Step 1 set up beneficiary | **Step 2 Confirm set up** | Step 3 set up results

**Please confirm beneficiary details**

Beneficiary name	WIREIT
My reference	Prepaid
Beneficiary reference	<b>Your meter number</b>
Payment confirmation method	None
Beneficiary group	

Next Back Cancel

FAQs Costs About us Privacy and Security Disclaimer

100% 02:40 PM 2014/09/11

Beneficiary **successfully** added.

The screenshot shows the Standard Bank internet banking interface. The browser address bar displays the URL: <https://www10.encrypt.standardbank.co.za/ibsa/mainmenu.jsp?Continue=Continue>. The page header includes the Standard Bank logo and navigation links for Contact us, Help, and Log out. The main menu is divided into sections: Home, Statements, Payments & Transfers (active), Account Services, Pre-paid, Unit Trusts, Auto Share Invest, Profile, and Other Services. Under Payments & Transfers, there are sub-links for Transfer between accounts, Pay beneficiary (active), Once-off payment, Instant Money, Pay Fines, MyBills, Repeat payments, Manage future transactions, Beneficiaries, Transaction history, and Payment Confirmation History.

The main content area is titled "Add beneficiary" and features a progress bar with three steps: Step 1 (set up beneficiary), Step 2 (Confirm set up), and Step 3 (set up results). A green checkmark icon and the text "Beneficiary successfully added" are prominently displayed. A "Print" button is located to the right of this message.

Below the confirmation message, a table lists the beneficiary details:

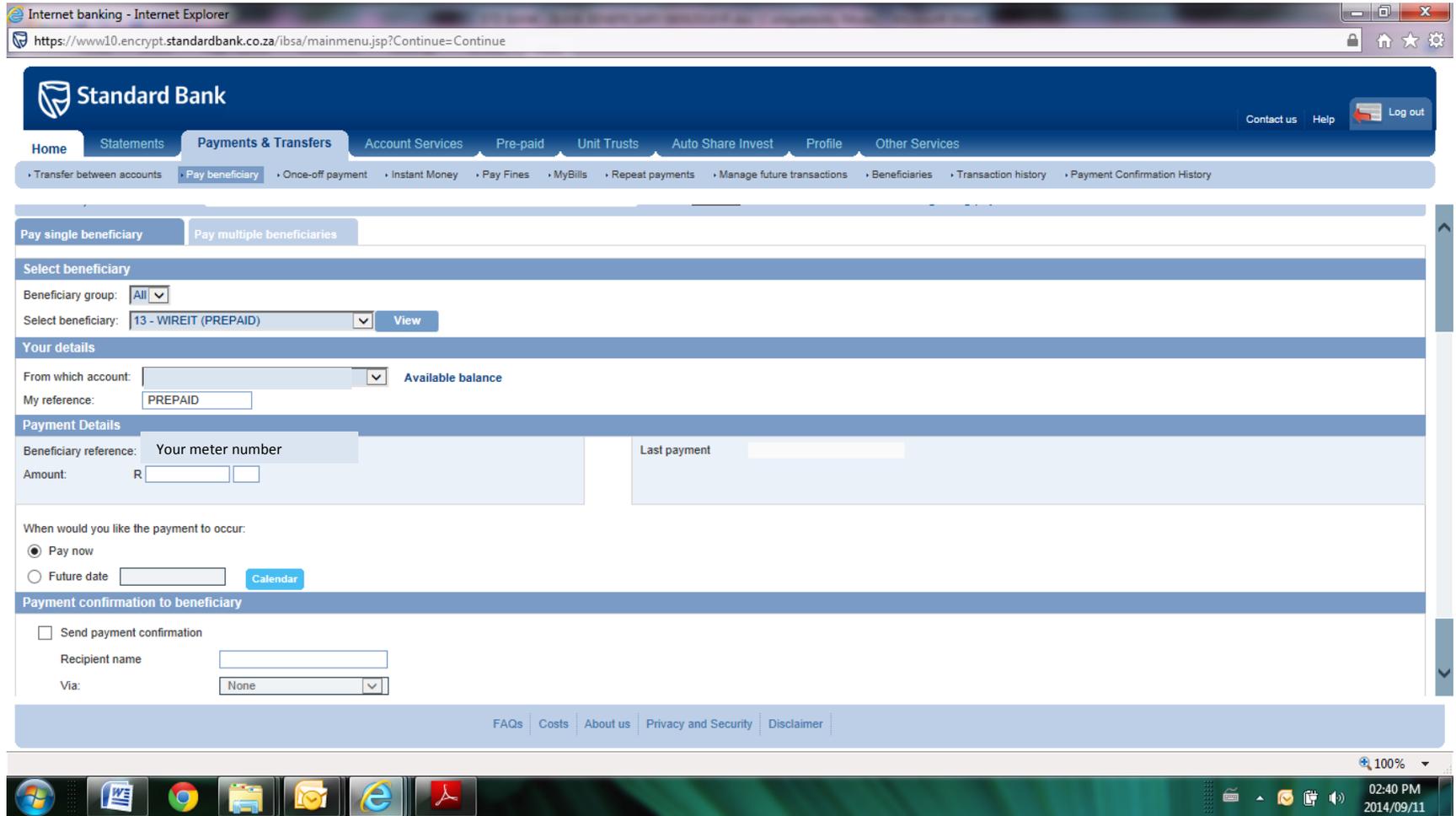
Beneficiary name	WIREIT
My reference	Prepaid
Beneficiary reference	Your meter number
Payment confirmation method	None
Beneficiary group	

At the bottom of the main content area, there are two buttons: "Pay beneficiary" and "Beneficiary list".

The footer contains links for FAQs, Costs, About us, Privacy and Security, and Disclaimer. The Windows taskbar at the bottom shows the system clock as 02:40 PM on 2014/09/11, along with various application icons and system tray icons.

Click on **Pay beneficiary**. Select an account from **which account**. Your beneficiary reference is **your 11 digit meter number**.

Specify the **amount** you want to purchase for. Click **pay** to continue.



Once the transaction is completed you should receive your token via SMS or email depending on registration method used within 5-10 minutes. If you do not receive your token for more than half an hour, please contact the WireIT™ Call Centre on the following number **087 7420 459** or e-mail **helpdesk@wireit.co.za**.

Remember to ask for a ticket number when logging a query. Always have proof of payment at hand when contact the call center.